

Helpful Tips for the Box Migration

- Allow the Box Migration Team to move your files for you.
- For unique cases, contact your local IT support.

Pre-Migration

Clean Up Box
Delete unused Box files to ensure a fast migration.
☐ Locate and manually move files larger than 15 GB.
☐ Capture and save Box comments to avoid losing them.
☐ Transfer Box Notes to Word Documents, if you must preserve document formatting.
Rename files with more than 400 characters in the path, to avoid migration errors.
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Accept pending collaborations in Box or they will be lost during migration.
☐ Move files stored in your personal Box account to a Non-Person Account, if applicable.
Investigate
☐ Locate and update Box file links, embeds, or upload folders that are public or shared via Canvas or on a website. Only update Box files that impact current courses or websites. All other files will be migrated automatically.
☐ Investigate additional migration-specific training resources on the Box Migration website training and resources page: <i>storage.psu.edu/training-resources</i> .
Communicate
☐ Work with your local IT and colleagues to coordinate migration plans.
Collaborate with local IT to identify new processes for special use cases involving Box workflows.
Notify any file collaborator internal and external to Penn State when you will migrate from Box.

During Migration

Phase 1: Data Begins to Copy	Phase 2: Migration Data Hold	
 Continue to access, update, and save files. Add new collaborators to files and folders, if needed. Upload or create new files and folders. Do not access migrated files in OneDrive. Do not move, rename, or delete files or folders. Do not remove collaborators or change permissions. 	 Wait for an email confirming files have migrated. Do not access migrated data in OneDrive. Do not access files or folders in Box. 	
Post-Migration		
Locate		
Locate your files in the "Box Migration Data" folder of OneDrive and re-establish permissions with external collaborators.		
Review		
Review error report provided by the Box Migration Team or your local IT, if applicable.		
Communicate		
Send new OneDrive links to any file collaborators external to Penn State.		
☐ Notify internal collaborators of completed migration and to access all your shared files in their OneDrive "Shared with You" tab.		

